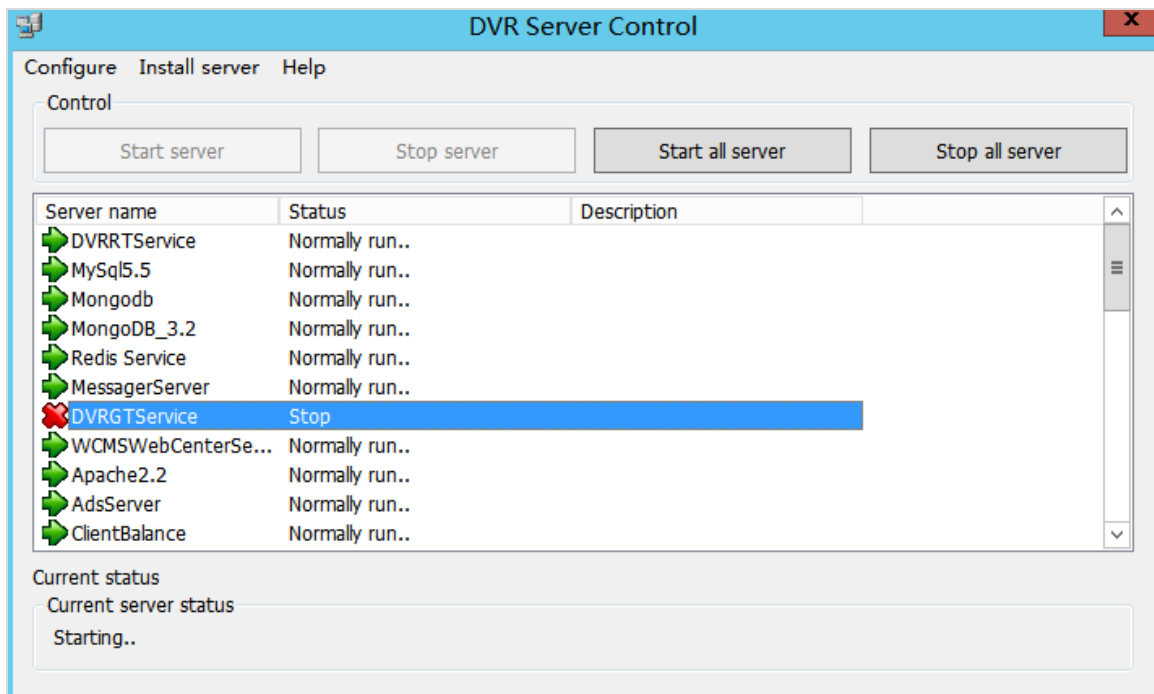
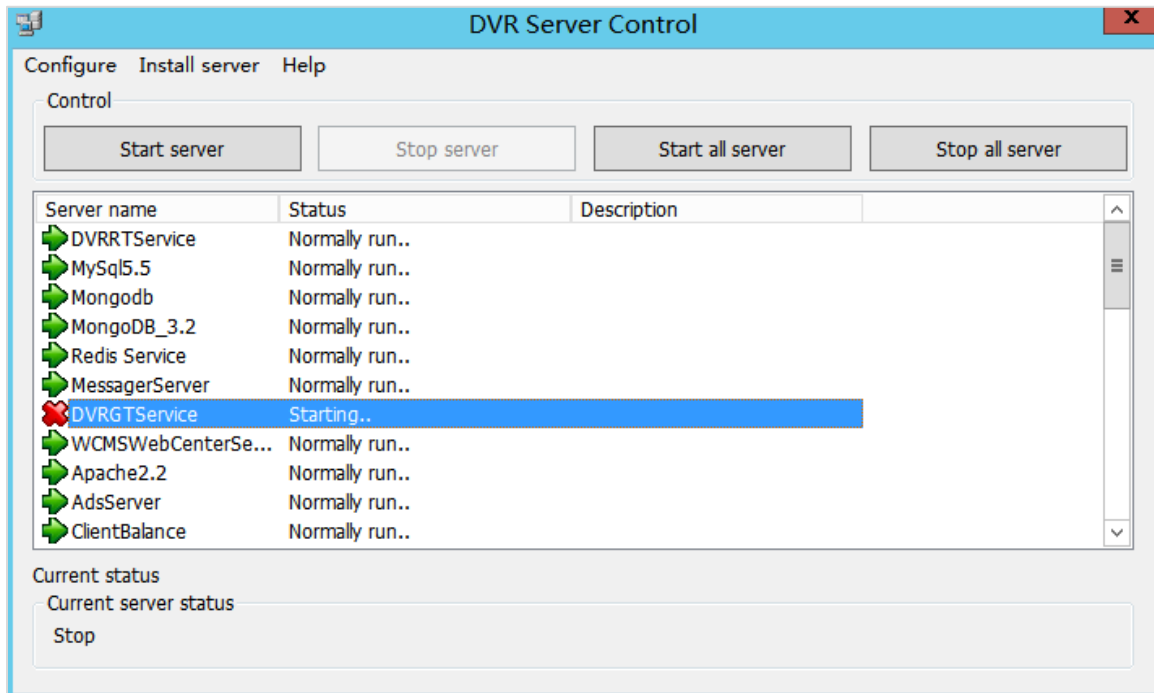


## How to upgrade license of CEIBA server

### **IMPORTANT:**

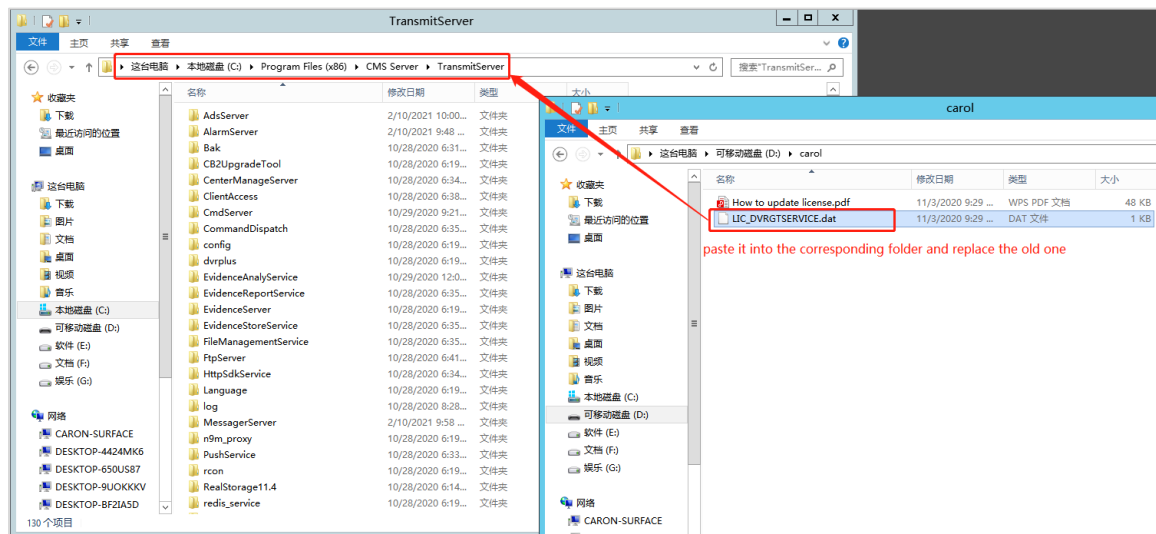
Once the license is expired, the **DVRGTSERVICE** process of the DVR server control cannot start normally, and its status will always show **Starting** or **Stop**.

Therefore, please make sure to update the server license by 01/12/2021. If not, the server can't be used normally.



### How to upgrade license of CEIBA server:

- Unzip the package, there will be a file “LIC\_DVRGTSERVICE.dat”.
- Open the installation directory of server, which is under “C:\Program Files(x86)\CMS Server\TransmitServer” by default. If you installed server in customized path before, please enter and ensure the subdirectory is “CMS Server\TransmitServer”.
- Copy the file “LIC\_DVRGTSERVICE.dat” and paste it into the folder “TransmitServer”, to replace the old one.



Restart the CEIBA server and we can find that the DVRGTService process status shows normally running.

